

Nine Decades of Modern Quality: Walter A. Shewhart – A Life Devoted to Quality

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Abstract

Walter Shewhart was the pioneer and visionary of modern quality control. 90 years ago, Shewhart introduced the first control chart, which launched statistical process control and quality improvement. This moment is considered as the birthday of the modern quality. This paper analyses some important moments of the scientific activity of this great quality guru, during an exemplary life devoted to quality. Based on extensive documentation activities we can bring to the attention of specialists in quality original photographs and other documents concerning Shewhart.

Keywords: Quality, Modern quality, Quality control, Quality improvement, Walter Shewhart, SPC

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