

# How to Improve the Post-Audit Communication Between the Auditor and the Enterprise's Management

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## **Abstract**

Almost any enterprise passed one audit process along its existence, but the most parts of these audits were finished only with an audit report that usual includes: general conclusions, unconformities and recommendation. Simplifying the audit conclusions way of transmitting using graphs and colours code associated with a different degree of ISO 9001:2008 requirements' implementation within an enterprise represents a defining aspect in building the big picture of the audit report and sending messages to recipients. In other words, communicating the audit's results to the stakeholders (the audit client, enterprise's CEO, QMS Manager, and employers, too) must develop a permanent informational channel between the auditor and his client. The authors of the paper are proposing one model for auditing report that is able to give to the customer a complete view about enterprise's QMS performances between two consecutive audits.

## **References:**

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