

Quality - Safety Management System in Maritime Companies

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Abstract

Everywhere competition makes rage. It is synonymous with progress and plays part of a filter eliminating the companies which are not able to adapt and which cannot produce under competitive conditions. The notion of the quality and the satisfaction of the customer pass then in the foreground and become a need and not a choice. We cannot be satisfied any more with obligatory certifications [ISM, ISPS.], it is necessary to operate with rationalization while respecting the final objective which is the customer. A non-protected environment is often at the origin of a bad environment within the company and predisposes the bad quality and increasing the accident risks. So the installation of a system of management of quality can make a success of the safety approach. A quality management system is inseparable of work conditions, safety and environment. Our communication relates to the study of the requirements of standards ISM and ISO 9001. We detailed the requirements in order to show the points of resemblance which can facilitate to us the introduction of system of management quality in the presence of a system of management safety without deteriorating the structure of this last.

Keywords: ISM code, ISO 9001 v 2000, maritime safety, quality management

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