

From QMS Implementation Towards Excellence

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Abstract

In the context of enlarging the activity field and the transition to a new generation of education, training and youth programmes, respectively Lifelong Learning and Youth in Action 2007-2013, the National Agency for Community Programmes in the Field of Education and Vocational Training (NACPFEVT) aims to present the practical approach of updating, maintaining and continuous improvement of the mature quality management system (QMS) set in place. The QMS certification, based on the ISO 9001:2000 standard, has been renewed by the RSQA (Romanian Society for Quality Assurance) in December 2007. The organisational evolution from the starting-up approach in 2004 to the now-a-days culture and perspectives is reviewed with emphasis on the system development strategy as a commitment towards the excellence in quality.

References:

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