

Audit Process - Process with Relevant Added Value

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Abstract

Many organisations from Romania have major interest for Management Systems Conformity Certification. Some of them need conformity Certification against various International Standards as a result of market or customer requirements. Others want conformity certification as result of their system management performances. Because the audit is the main process used for conformity evaluations against International Standards, the papers intent to present few ideas by which audit process, performed by certification body auditors, become „adding value process” for audit clients. The papers are addressing both to the auditors and to personnel involved in implementation, maintenance and improvement of management systems from certified organisation; also, the papers intent to demonstrate that conformity certification has to be a profitable investment, not a big bureaucracy.